

Island Pass: Cookie Policy

Version 1.0, last updated: 25 July 2026

This Cookie Policy applies to everyone using Island Pass, wherever you're located, and should be read together with the Privacy Policy in whichever of the two Terms & Policies documents applies to you (EU/EEA/UK Residents, or All Other Regions).

1. What Cookies Are

Cookies are small text files stored on your device when you use Island Pass. We also use similar technologies, including pixels, SDKs, and local storage, for the same purposes described here. They let us recognize your device, remember your preferences, keep the platform working, and understand how people use it.

2. Strictly Necessary Cookies (Always On)

These keep the platform running and can't be switched off: logging you in and keeping you logged in, security and fraud prevention, Pass purchase and checkout, booking and redemption, and basic system stability. Without these, Island Pass can't function.

3. Functional Cookies

Optional cookies that improve your experience: remembering your language, currency, and settings, and speeding up checkout by storing your preferences across visits.

4. Analytics Cookies

Help us understand how people use Island Pass: page visits, feature usage, session length, and crash/error reporting. Where required by law, these only run with your consent.

5. Marketing & Advertising Cookies

Used to measure marketing performance, track campaigns, and show relevant offers, sometimes through third-party advertising or social platforms. We only turn these on with your explicit consent.

6. Fraud Prevention & Security Cookies

Help us detect suspicious activity, prevent fraudulent transactions, and protect your account. These may run without asking first, where strictly necessary for platform security.

7. Third-Party Cookies

Some cookies come from services we use, including our payment gateway Sentoo, analytics providers, hosting/infrastructure providers, fraud prevention services, and (only with your consent) marketing and advertising platforms. Those third parties handle data under their own privacy policies.

8. Your Choices

When you first use Island Pass, you'll see a cookie banner where you can accept all cookies, reject everything except the strictly necessary ones, or customize your preferences category by category. Non-essential cookies never run without your say-so. You can change your mind anytime through your account settings or your browser.

9. How to Control Cookies

You can manage or delete cookies through your browser settings, your device settings, or our in-app cookie preference center. Turning off certain cookies may affect functionality like login, booking, or checkout.

10. What Cookies Collect

IP address, device and browser information, session identifiers, usage behavior on the platform, and approximate location based on IP. Used only for the purposes in this policy and our Privacy Policy.

11. International Data Transfers

Because we use third-party providers, cookie data may be transferred outside your home region, including outside the European Economic Area. Where that happens, we use recognized safeguards, including Standard Contractual Clauses and data protection agreements with our vendors.

12. How Long We Keep Cookie Data

Session cookies are deleted when you close your browser. Analytics cookies are typically kept 12 to 24 months. Marketing cookies are kept until you withdraw consent or they expire. Exact retention can vary by provider.

13. Changes to This Policy

We may update this Cookie Policy as our technology or legal requirements change. Updates are posted here, and continued use of the platform means you accept them.

14. Contact

Support@getislandpass.com